

Information & Listening Session: Animal Services





Tulsa Animal Services

Tulsa Animal Services

Overview

- **Our Operations**
- **Statistics**
- **Process & Priorities**
- **Responsible Pet Ownership**
- **Violations & Investigations**
- **What Can You Do?**
- **Resources & Services**

Animal Services

About

- **Location**
 - 3301 N Erie Ave
- **Hours of Operation**
 - Front Lobby
 - Sun-Sat 8:30am-6pm
- **Kennel & Adoption**
 - Sun-Sat 2-6pm
- **Field Services**
 - Sun-Sat 8am-6:30pm
 - High Priorities: 24-hours



Animal Services

Our Teams:

45 Positions

- **Clinic (6.5)**
 - 1 Full-time Veterinarian & 1 part-time Contract Veterinarian
 - 4 Veterinary Assistants
 - 1 Supervisor



Animal Services

Our Teams:

45 Positions

- **Office (8.5)**
 - 4 Coordinators (Foster, Volunteer, Diversion, Community Involvement)
 - 3 Full-time Front Office & 1 part-time
 - 1 Supervisor
- **Department Director (1)**



Animal Services

Our Teams:

45 Positions

- **Shelter Operations & Field Services (29)**
 - 1 Manager & 2 Supervisors
 - 2 Lead Animal Control Officers
 - 8 Kennel Maintenance Workers
 - 4 intake Officers
 - 8 Animal Control Officers (ACO)
 - 2 Investigators
 - 2 Dispatchers



Animal Services

Shelter Statistics:

2024 Annual 2025 YTD

Total Intakes	8,495	6,533
Owner Surrender	2,336	1,373
Stray Intakes	4,795	3,863
Total Outcomes	8,436	6,439
Adoptions	4,257	3,220
Return to Home	738	668
Overall Lifesaving	73.5%	78.0%

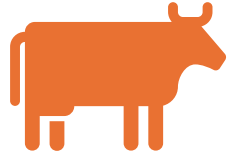
Animal Services

Field Operations

2024 Annual 2025 YTD

Statistics:

Total Calls for Service	14,593	13,568
- Welfare Check	2,055	2,157
- Abandonment	281	281
- Animal Bite	891	732
- Stray/Loose Animal	3,964	3,360



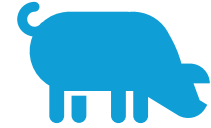
Priority 1

- Animal bite
- Assist TPD, TFD, other City Agency
- Life threatening welfare check
- Livestock loose on roadway



Priority 2

- See person
- Loose animal
- Abandoned animal
- Non-life threatening welfare check



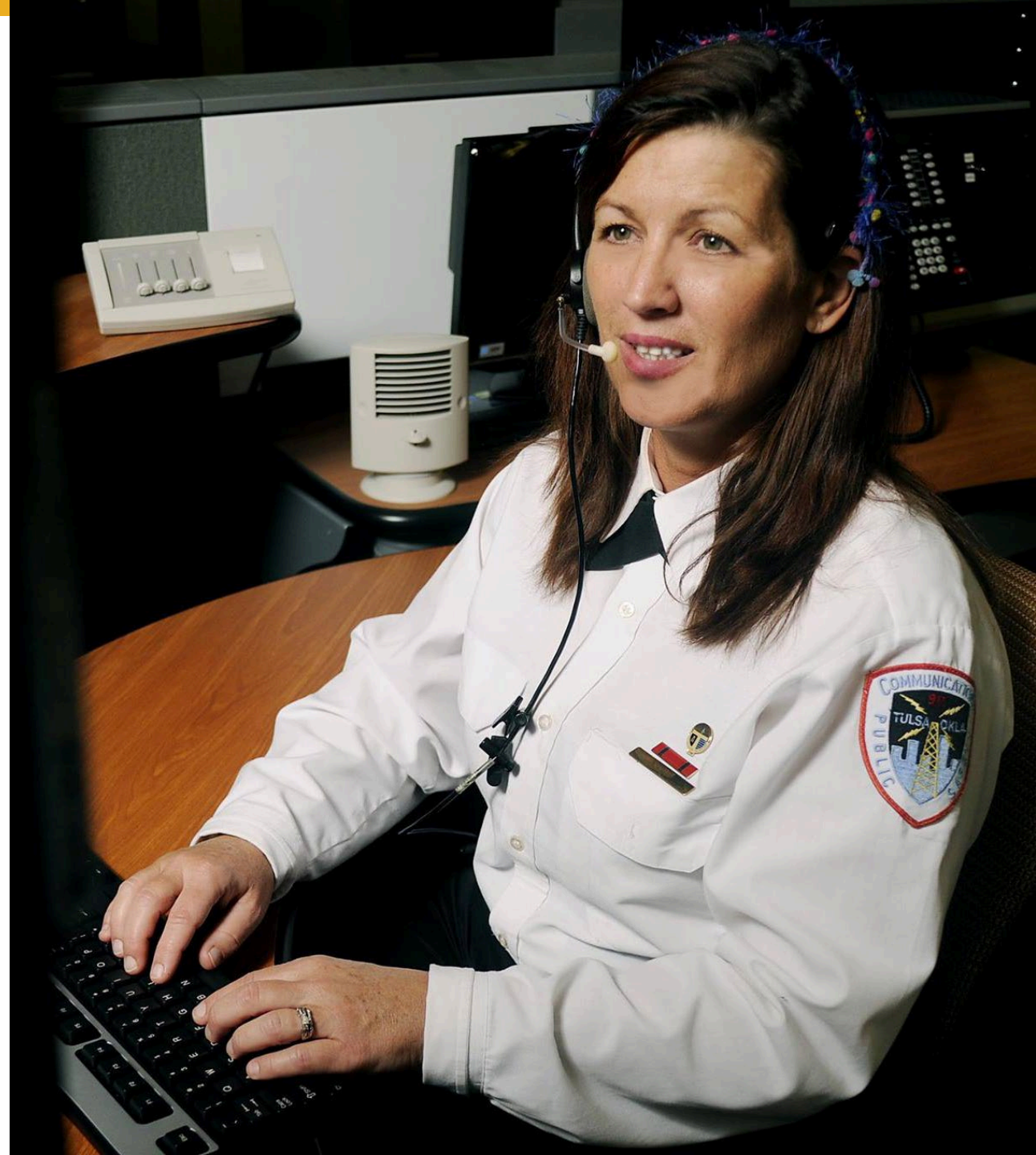
Priority 3

- Basic ordinance violations
- Unsterilized animal, Unlawful number of animals
- Illegally maintaining livestock

Animal Services

Call Response Process

- Call received by TAS, 311, TPD
- Assign ACO based on priority
- ACO investigates & determines course of action

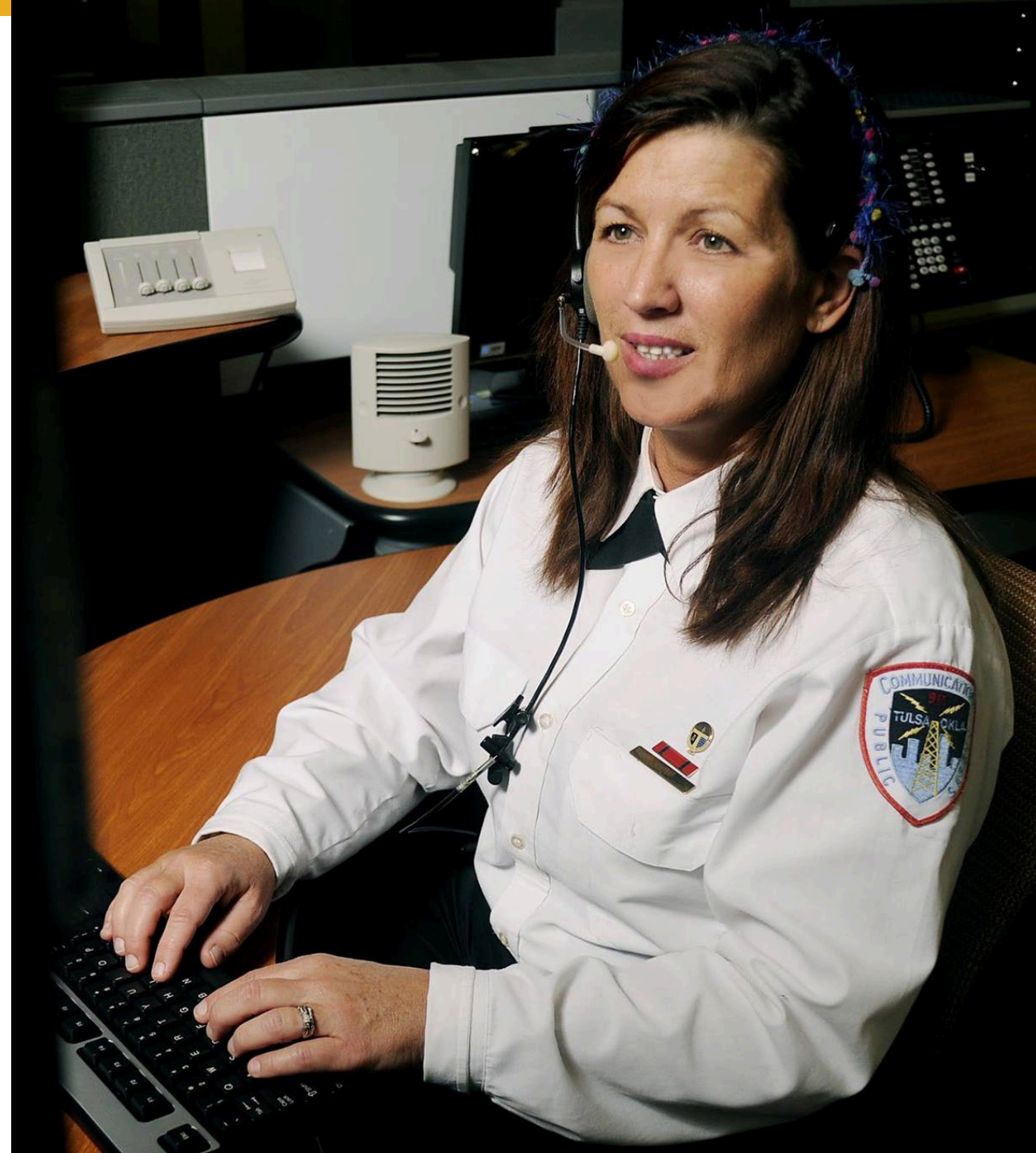


Animal Services

Call Response Process

1. Impoundment:

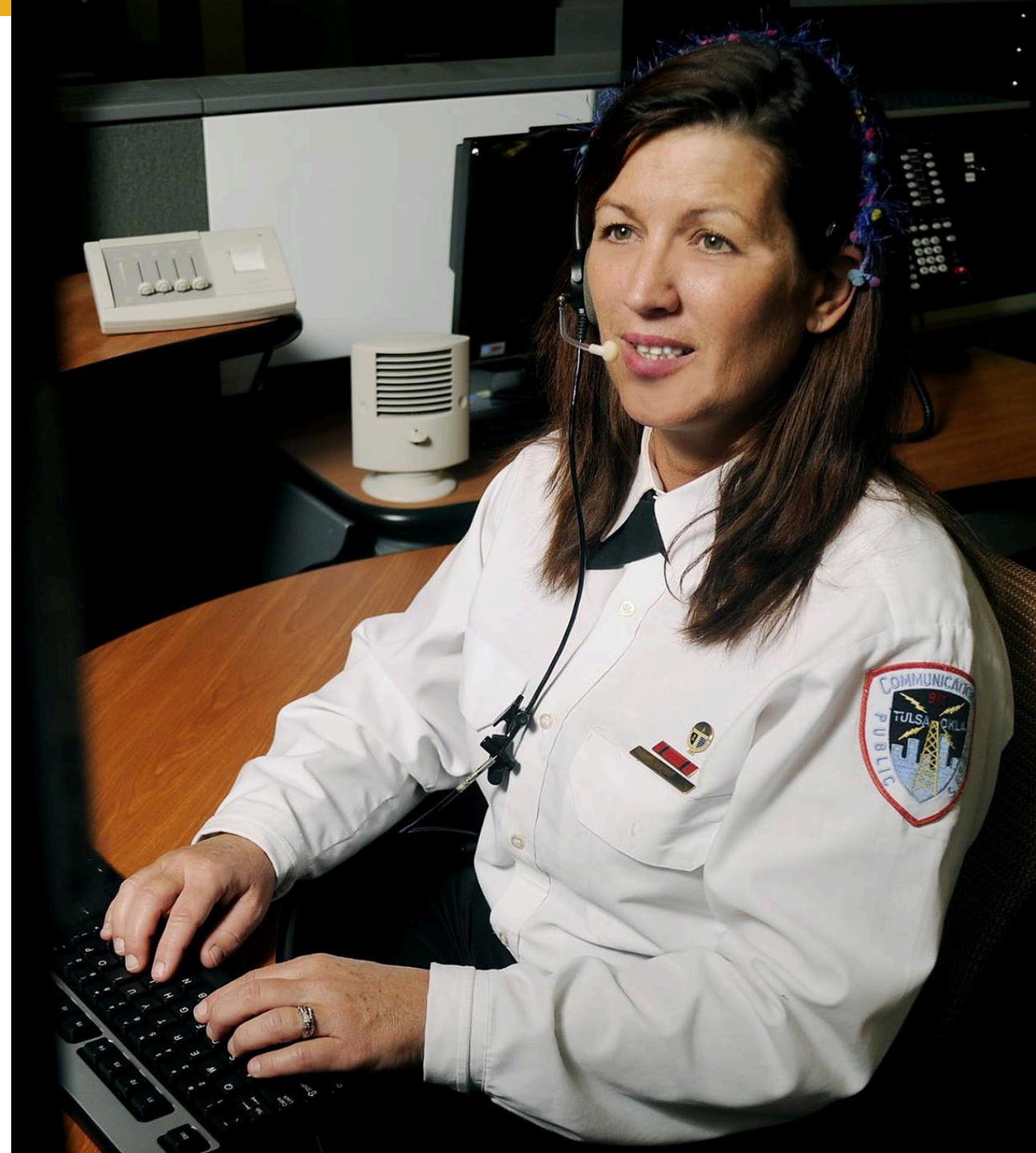
- Immediate – Imminent threat to animals' life present
- 24-hour notice – Significant violations, but not imminent threat
- Up to 72-hour notice – Minor violations
- Unable to Impound – Prevented by 4th Amendment



Animal Services

Call Response Process

2. Notice to correct violation
3. Providing of resources
4. Citation, other enforcement measures



Animal Services

Impoundment Process

- Impounded by ACO or surrendered to shelter
- Animal serves required legal stray hold
 - 3 days w/o known owner
 - 5 days w/ known owner contacted on impoundment
- Animal becomes property of City of Tulsa



Animal Services

Adoption Process

- Onsite kennel & online search of available animals
- Application & paperwork
- Adoption workup:
 - Spay/Neuter, Microchip, age-appropriate vaccinations, City licensing

Animal enjoys new forever home.



Animal Services

Priorities

1

Encourage responsible pet ownership through education, providing resources and access to affordable veterinary care.

2

Investigate violations of Title 2 Animal Ordinances and state animal crimes.

3

Provide positive outcomes for all animals entering the sheltering system, when possible.

4

Collaborate with other organizations to assist in providing emergency sheltering and disaster response.

5

Provide education and resources aimed at keeping people and pets together.

Barriers to Responsible Pet Ownership



Affordable Veterinary Care

- Access to affordable annual vaccinations
- Access to Low cost/ No cost Spay/Neuter programs
- Costs of property veterinary care or emergency care



Proper Care Education

- Annual vaccinations & monthly preventatives
- Knowledge of applicable City Ordinances & their requirements



Lack of Resource programs Funding

- No substantial pet deposit programs
- Resources to contain pets on your own property

Animal Services

Common Ordinance Violations

Unsterilized Pets

Dogs running at large

Keeping more than 5 dogs or cats on one property

Illegally maintaining livestock (Chickens)

Unvaccinated/Unlicensed Pets

Animal Services

Common Animal Investigations

Animal Cruelty and Standards of Humane Care

Animal Bites

Animal Fighting for sport

Animal which attacks another

Dangerous Dogs

Animal Services

Realities Within Shelter Environment

The shelter environment is stressful to animals

Not all animals are adoptable due to behavioral or medical issues

Space is not infinite, when intakes continually outpace adoptions difficult decisions sometimes must be made.

Staff members work tirelessly to care, provide and network animals for adoption, transfer to rescue and return-to-owner.

Animal Services

What Can You Do?

Share educational resources with your family, friends and neighbors.

Assist neighbors in fixing issues related to their pets.

If you see inhumane treatment report it to Tulsa Animal Services.

Encourage family, friends and neighbors to adopt as opposed to buying from a breeder.

Volunteer or foster for an animal rescue or shelter, you will be saving lives!

Animal Services

Resource Partner Agencies

Tulsa SPCA

- Low Cost Veterinary Care
- Low cost spay/neuter
- Food pantry/resource delivery

Oklahoma Alliance for Animals

- Food Pantry
- Tethering assistance through UnChainOK

Humane Society of Tulsa

- Pop-up clinics for spay/neuter and vaccinations

Spay OK

- Low Cost Spay/Neuter Services

Animal Services

At Home Resources



REHOMING DOGS
THROUGH
FACEBOOK,
NEXTDOOR AND
OTHER SOCIAL MEDIA



CREATE A
NEIGHBORHOOD LOST
& FOUND GROUP TO
RETURN LOST PETS TO
OWNERS



BE NEIGHBORLY &
ASSIST THOSE
NEIGHBORS WITH
FENCE REPAIRS OR
INSTALLING TIE OUTS



ASSIST NEIGHBORS
IN CONNECTION
WITH LOCAL
RESOURCES

We all need help at some time, remember it takes a village!

Animal Services

Reporting Animal Issues to TAS

Tulsa Animal Services
Dispatch 8:00am to 6:00pm,
918-596-8001

Report non-emergency
issues through 311 by phone
or email, 311 website or 311
app

After hours emergencies call
Tulsa Police Department
Dispatch, 918-596-9222

Animal Services

Contact Information

Tulsa Animal Services General
Inquiries – 918-596-8010

- Adoption, Lost animal, Foster or Volunteer

Tulsa Animal Services
Dispatch- 918-596-8001

- If you need an Animal Control Officer sent to your location.